



(Previously Known as Mother Dairy, Gandhinagar)

Request for Quotation (RFQ)

AFD: PUR: HSG: IP PBX.

24 Sept., 2024

To,

Dear Sir,

Sub: **Request for Quotation (RFQ)** for “IP PBX System” as mentioned in annexure.

We invite your most competitive offer for **IP PBX** as per detailed specifications. Your offer should be based on following considerations:

1. The offer should reach:-AmulFed Dairy (Previously known as Mother Dairy-A Unit Of GCMMF Ltd) Plot No-35, Nr. Indira Bridge, Ahmedabad - Gandhinagar Highway. Village Bhat, Dist - Gandhinagar. Pin - 382 424.

2. Due Date: **Technical due October 03, 2024 before 14:00 hours.**

Commercial due October 04, 2024 before 17:00 hours.

3. The offer should be submitted in portal only. First of all register your firm on shared link.

4. Offer received after due date for whatsoever reason may be rejected.

5. Offer should valid for acceptance for 90 days from date for submission of offer.

6. The price should be quoted with all details.

7. **Specify your tax condition.** Non indication of above levies will mean that prices are inclusive of all taxes and above levies.

8. Realistic and earliest completion period should be indicated in offer.

9. It will not be binding on us to accept the lowest offer.

10. Right to accept/reject any/all offers without assigning reason is reserved by us.

11. Offers which are incomplete or not meeting the conditions are liable for rejection.

12. Payment terms after successful installation and commissioning of IP PBX system within 30 days of invoice receipt. If the payment term is document through bank, all banking charges shall be borne by the suppliers.

13. **Please find below link to register your firm on Purchase Portal. Without completing registration process on portal can't submit offer.**

First of all register your firm on shared link so can send inquiry through portal only.

Plot No. 35, Nr. Indira Bridge, Ahmedabad-Gandhinagar Highway, Village: Bhat, Dist.:Gandhinagar, PIN 382428

Tel. No. (+91-79) 23969055 – 58, Fax No. (+91-79) 23969059

Website: www.amul.com

AmulFed Dairy

A UNIT OF GUJARAT CO-OPERATIVE MILK MARKETING FEDERATION LIMITED

(Previously Known as Mother Dairy, Gandhinagar)

Interested bidders have to register your firm in our Purchase portal.

Website for our portal is as >>>: <http://afdpurchase.amul.in/>

Click Below links for Guidelines :

1. [Guide for VRF - MANUFACTURERS](#)

14. **Eligibility criteria: Must have executed similar type of order in last 5 year. Share credentials of the same.**
15. **Once registration process completes, we invite vendor to submit offer. Vendors need to submit technical first only after technical clearance you will be able to submit commercial figures.**

We are an ISO 9001: 2015, ISO 14001:2015, ISO 22000:2018, ISO 50001:2018 and ISO 45001:2018 company; we follow sustainable eco-friendly processes in our organization and expect the same to be followed at your end. We emphasis on energy efficient system and utilization of renewable energy systems in eco-friendly and sustainable way.

Note: If required please visit premises with prior confirmation before quote. Please arrange visit between 2:00 P.M. to 5:00 P.M. in working day.

: We may go for reverse auction/negotiation. If required we may ask for PBG.

Mail id as mentioned below.

Shri Hardik Gajjar : hardik.gajjar@amul.coop

Shri Bharat Naik : bharat.naik@amul.coop

Shri Gaurav : gaurav.desai@amul.coop

Yours Faithfully,

For AmulFed Dairy,

Purchase Depart.

Plot No. 35, Nr. Indira Bridge, Ahmedabad-Gandhinagar Highway, Village: Bhat, Dist.:Gandhinagar, PIN 382428

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Technical Specification of IP PBX System

SR NO.	DESCRIPTION	
1	<p>Supply, Installation, Testing, commissioning of IP PBX</p> <p>MAKE: GRANDSTREAM/CISCO/ALCATEL/SIEMENS</p> <p>MINIMUM SPECIFICATION:</p> <p>PBX Must be 100% IP Based having total capacity of 1500 total ports Required License free or pre-Activated licensed for followings:</p> <ul style="list-style-type: none"> ➤ 1500 Extensions Capacity in total in any form (IP or Analog) ➤ 8 Analog Trunk Ports. ➤ 192 Analog Extension Ports in the form of FXS Gateways. ➤ SIP Hardware for our Existing GSM Gateway suitable for 16 GSM Channels. ➤ SIP interface Hardware for our Existing HYBEX IPPBX to connect our other plant location. 	
	➤ High Availability (Equipment must have HA Port so that We can add HA for our future needs	
	➤ IPPBX must have multicast paging option which should be license free or pre-activated for 100% users.	
	➤ IPPBX must have Built-in conferencing & meetings platform; supports desktop SIP Client app, and SIP endpoints.	
	➤ Video Conference Facility to be required as an inbuilt feature.	
	➤ IPPBX must have option to create end number of Paging zones limited to the capacity of IPPBX total Ports.	
	➤ IPPBX Must have IO for third party sip or proprietary fire alarm equipment integration option.	
	➤ IPPBX Must have IO for third party Fire Detection Camera integration & must triggers external equipment	

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	like Hooters, PA system, Horn Speakers or energize external electrical relay for further action.	
➤	Call Billing Software to be provided and installation required in existing PC.	
➤	IPPBX Must be licensed free or pre-Activated for Full API availability for third-party platform and application integration.	
➤	IPPBX Must be licensed free or pre-Activated for 5 layers of IVR (Interactive Voice Response)	
➤	IPPBX Must be licensed free or pre-Activated for 25 simultaneous video conference rooms, up to 300 simultaneous participants in all rooms combined, up to 9 video feeds in all conference rooms.	
➤	IPPBX extensions must have self-number announcement feature.	
➤	IPPBX Must have features like Call park, call forward, call transfer, call waiting, caller ID, call record, call history, ringtone, IVR, music on hold, call routes, DID, DOD, DND, DISA, ring group, ring simultaneously, time schedule, PIN groups, call queue, pickup group, paging/intercom, voicemail, call wakeup, SCA, BLF, voicemail to email, fax to email, speed dial, call back, dial by name, emergency call, call follow me, blacklist/whitelist, voice conference, video conference, event list, feature codes, busy camp-on/ call completion, voice control, post-meeting reports, virtual fax sending/receiving, email to fax.	

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2	<p>IP-Phone for Telephone operator (QTY=1 NO)</p> <ul style="list-style-type: none"> • 10-Line Professional IP Phone Designed for Mass Deployment and Easy Management. • 40 multi-purpose keys (MPKs), integrated Wi-Fi, Bluetooth support, a color LCD with swappable face plates. • HD audio, handset and speakerphone with support for wide-band audio • 10-line keys with up to 5 SIP accounts • 40 built-in digital BLF keys; available extension module offers 40 BLF/speed dial keys per module • Enterprise-level protection including secure boot, dual firmware images, and encrypted data storage • Integrated dual-band Wi-Fi 802.11 a/b/g/n/ac (2.4Ghz & 5Ghz) • Dual switched auto-sensing 10/100/1000 Mbps Gigabit Ethernet ports with integrated PoE • Swappable face plates to allow for easy logo customization • Integrated Bluetooth 	
3	<p>Removing, Shifting, Reinstallation and Recommissioning of Existing HYBEX Make System to other plant location (sector 25 Gandhinagar)</p>	
4	<p>12 U Wall mount Rack with cable manager (WQ/ELIXIR/APC/RITTAL/TATA)=QTY.=1 NO</p>	

- Complete solution should have a minimum warranty period of 3 years and bidder should be responsible for providing support, warranty and after sales service for the system during the warranty period.
- Bidder has to submit similar type of work list, documents and PO copy in last 5 years.
- Bidder has to provide training to the technical staff and special technical session for understanding of operation of system.
- Bidder has to submit below data as per requirements.

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SR NO.	ITEM	BRAND	MODEL/PART NO.	SPECIFICATION COMPLIANCE	WARRANTY
1	IP PBX				
2	CONSOLE-IP PHONE				
3	Other Items required for commissioning of the work				

PRICE BID:

DESCRIPTION	PRICE
Supply, Installation, testing, Commissioning -Complete system as per Sr no 1,2,3,4	

Rates must be inclusive of supply, installation, testing & commissioning.

FOR Dairy stores. Inclusive all.

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(Previously Known as Mother Dairy, Gandhinagar)
On Letter Head of Vendor / Customer.

To,
General Manager
AmulFed Dairy (A Unit of GCMMF Ltd.)
Village:- Bhat,
Near Indira Bridge,
Gandhinagar-382 428

Dear Sir,

Sub : Fund Transfer Payments.

I/we request and authorise you to effect Fund Transfer Payment to my / our Bank account as per the details given below (Please map our account in your SAP):

Vendor Name:- : _____
Vendor Code : _____
Bank Account Name : _____
Bank Account Number : _____
Branch Name & Address of Bank: _____

Email Id : _____
Permanent A/c Number (PAN) : _____
Name of the Auth signatory : _____
Contact Person : _____
Contact Number : _____
IFSC code : _____
MICR Code : _____
Type of Account : Savings / Current / Cash Credit

I, hereby declare that the particulars given above are correct. If the transaction is delayed or not effected at all for reasons of incomplete or incorrect information, I would not hold the user institution responsible. I hereby authorise Bank (as mentioned above) to credit my above mentioned account with the amount of instalment and I agree to discharge the responsibility expected of me as a participant under the scheme.

Date: _____

Signature of Account Holder (s)

- Mandatory fields -cannot be left blank.
- Kindly attach a blank cancelled cheque with this mandate form.

Bankers Attestion -

CERTIFIED THAT THE PARTICULARS FURNISHED ABOVE ARE CORRECT AS PER OUR RECORDS.

BANK STAMP

DATE : _____

SIGNATUR E OF BANK OFFICIAL