



AFD: PUR: YKV: CCTV: 2020-21

09.11.2020

**Sub.: Enquiry for Annual Comprehensive Maintenance Contract for CCTV System Located at AmulFed Dairy, Gandhinagar and Packaging Film Plant, Sector 25, Gandhinagar on "As is & Where is installed Basis.**

Dear Sir,

We invite your most competitive offer with best service commitment for CCTV System. Installed at different locations of AmulFed Dairy and PFP , mentioned in annexue. Your offer should be based on following considerations:

1. The offer should reach:- AmulFed Dairy (A Unit Of G.C.M.M.F. Ltd.  
Plot No-35, Nr. Indira Bridge, Ahmedabad-Gandhinagar  
Highway. Village Bhat, Dist - Gandhinagar. Pin - 382 428.
2. Due Date: **21.11.2020**
3. The offer should be submitted in sealed cover super scribing on the top left hand corner Offer for Enquiry No. AFD : PUR: YKV: CCTV:20-21 If it is not super scribed it can be liable for rejection.
4. Offer received after due date for whatsoever reason may be rejected. We will not be responsible for postal delays.
5. Your submitted offer must be valid for one year, as this is the yearly contract & no price hike will be given during rate contract period.
6. The price should be quoted on F O R destination basis. Offer to be submitted in given format only
8. Realistic and earliest response time should be indicated in offer.
9. It will not be binding on us to accept the lowest offer.
10. Right to accept/reject any/all offers without assigning reason is reserved by us.
11. Offers which are incomplete or not meeting the conditions or only for part items are liable for rejection.
12. Payment terms will be within 30 days after each preventive visit done & after submission Of invoice.
13. You have to submit security deposit of Rs 50,000 if contract will awarder to you. Security deposit will be returned after successful completion of the contract.
14. Detailed address where CCTV are installed are mentioned in annexure.
15. General Terms & conditions for this contact are mentioned in annexure 1.
16. AFD strictly prohibits use of Tobacco in dairy premises in any form. Such acts will be strictly penalized @ Rs. 5000/- per act along with to permanent no entry to the driver, cleaner or any of your workers identified

Thanking You,

Yours Faithfully,

Purchase Department

Encl: Annexure & Annexure 1



**AmulFed Dairy**  
A UNIT OF GUJARAT CO-OPERATIVE MILK MARKETING FEDERATION LIMITED  
(PREVIOUSLY KNOWN AS MOTHER DAIRY, GANDHINAGAR)  
**ANNEXURE**

**Following parts will be covered in the contract:**

**A Butter Plant: (IP Based) - 24 Nos. Make HONEYWELL**

DEVICE DESCRIPTION	MAKE	MODEL NO	QTY.
16CH NVR	HONEYWELL	NVR116	2
2 TB HARDDISK	WD		2
CS MOUNT CAMERA	HONEYWELL	HICC-P-1100E	22
PTZ CAMERA	HONEYWELL	HISD-1181W	2
32" LCD TV	SHARP		1

**B- 103 Nos. of IP based CCTV System (New Ghee, MPP, ADM, and Milk Desp)  
Make Hikvision**

All CCTV System, including intalled hard disk, LCD, POE Network Switch, NVR

**C- 57 Nos. of IP based CCTV System At PFP Make Hikvision**

All CCTV System, including intalled hard disk, LCD, POE Network Switch, NVR

**Comprehensive scope includes all CCTV System, including intalled hard disk, LCD, POE Network Switch, NVR , connector , power supply, HDMI Extender , USB extender and as per mentioned department list.**

**Following parts will not be covered in the contract:**

1. DVD Drives of all NVR
2. UPS for CCTV system & its batteries
3. All cables
4. 220 V AC Source supply parts

Note: You have to repair/ replace any parts/ system if breakdown due to power fluctuations/ burning/ raining/ water falling/by any reason.



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### Summary of Installed Camera

Department	Qty	Camera Details	SCOPE
BUTTER	24	IP Base ( 22 fix , 2 PTZ)	Full Comprehensive including all setup.
New Ghee	6	IP Base (5 Dome, 1 Bullet)	Only Cleaning & Maintenance Up to Feb 21. From March 2021 to be considered Full Comprehensive including all setup.
MPP	39	IP Base ( 26 Dome, 10 Bullet, 3 PTZ)	
ADM	31	IP Base (5 Dome, 24 Bullet, 2 PTZ)	
Milk Despatch (ADM)	27	IP Base( 1 PTZ, other dome and bullet)	Only Cleaning and maintenance
PFP	31	IP Base (1 PTZ, 30 bullet including 2 varifocal length)	Full Comprehensive including all setup.
PFP	26	IP Base (Bullet)	Only Cleaning and maintenance
	184		



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RATE SHEET

Sr. No	Details	Offered Rate (Basic Rs /Year)
1	Maintenance Charges for 127 Nos. camera and CCTV System as per given scope for AFD	
2	Maintenance Charges for 57 Nos. camera and CCTV System as per given scope for PFP	

- Applicable GST Extra on above rate

**SIGN AND STAMP OF VENDOR**



## Annexure 1

### TERMS & CONDITION

1. Each unit will be provided 12 routine services (Preventive maintenance Visits) in a year. This will be done by monthly by your authorized & trained mechanics.
2. You have to provide unlimited nos. of breakdown calls during the contract period. You have to attend breakdown call within 24 hours after intimation from HR & ADMN department or concern user department.
3. Any type of problem must be short out maximum within 48 hours which includes any parts replacement either one camera or whole system. If you will fail to resolve the issue than penalty of Rs 1000 per day will be recover from your deposit. Or we will repair or replace the parts/system from another vendor & same amount will be recovered from you. Vendor shall be liable for repairing/replacement and will not escape from liability in the name of non-availability of spares/change of technology or absolute technology etc. reasons
4. You have to submit the bill every month & payment will be done within 30 days after receipt of invoice.
5. If we found any deficiencies in services than penalty will be imposed to you as decided by AmulFed Dairy, Gandhinagar Management
6. All tools & tackles are to be arranged by you at your cost during the service call.
7. You shall comply with rules and regulations in force within the premises of AFD/PFP & to ensure the precautions for safety of the plant & personals during working.
8. You have to submit visit report every time you attended the call & same is to be attached with the monthly invoice, without visit report attachment, payment will not be done.
9. You have to provide only trained & appropriately skilled persons and directly employed to carry out repairs & maintenance works.
10. Any damage to AFD & PFP property during the work will be borne by you.
11. The contract is comprehensive & you have to maintain the entire system on "As is & Where is installed basis", if required you have to replace parts or entire equipment free of cost. Shifting of any equipment should not be done without prior permission.



## AmulFed Dairy

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12. You have to repair/ replace any parts/ system if breakdown due to power fluctuations/ burning/ raining/ water falling/by any reason.
13. During preventive maintenance visit your engineer has to check operation of cameras & other parts of the system to have clear vision in LCDs located at our location. Cob ways from the cameras is to be removed by your person during the visit.
14. All data backup related problem is to be resolved by you at your cost & if required necessary training on how to take data backup is to be provided to our user department.
15. You have to provide I card of your workers who will attend service calls & will abide by safety & security rules.
16. Any dispute between the contractor and the AmulFed Dairy will be settled by mutual discussion only and the decision of the General Manger of AmulFed Dairy shall be final and binding on both the parties. In case a legal settlement is resorted to as a last refuge, the jurisdiction of such settlement will be Ahmedabad only.
17. We are QMS - ISO 9001:2015, EMS - ISO 14001: 2015 and FSSC 22000 Version 4.1 certified unit. We expect you to follow eco-friendly processes in your company such as waste minimization, reduction in air pollution, water pollution and soil contamination etc. Please accord highest importance in all your process to ensure direct or indirect food safety and human safety.

### Eligibility Criteria

Bidders should have min 2 years of experience for Comprehensive AMC for CCTV System with reputed organisation.